

(Revised in Aug'2022)

1. INTRODUCTION:

- 1.1. Indian Oil Corporation Limited (IOCL) proposes to appoint Exclusive LPG-NDNE (Liquefied Petroleum Gas - NON-DOMESTIC NON EXEMPTED) Retailer at the advertised locations.
- 1.2. The LPG NDNE Retailer so selected will be exclusively for marketing of Non-Domestic packed LPG cylinders only to commercial & Industrial customers and will not be allowed to enroll Domestic LPG customers.
- 1.3. Locations for setting up LPG NDNE Retailer are identified by IOCL based on commercial considerations. The setting up of exclusive NDNE Retailer at the identified locations is a business proposition that has the risk inherent to any business and does not guarantee any assured returns or profits.

2. MODE OF SELECTION OF NDNE Retailers

The identified locations are advertised in TWO newspapers- one English and one Vernacular dailies - having wide circulation in the area where the location falls. These identified locations are also posted in Indian Oil website – www.iocl.com.

3. ELIGIBILITY CRITERIA

- 3.1. The following entities can apply for NDNE Retailership
 - Individuals
 - Partnership firms
 - Both Public & Private Limited Companies.

3.1.1. For individuals and partners:

- i. Nationality and Residency: Should be Indian National and resident of India.
- ii. AGE: Not less than 21 years (in completed years) and not above 60 years (in completed years) as on date of advertisement.
- iii. Educational qualifications: Minimum 10th Standard passed as on date of application.

3.1.2. For public/private limited companies:

- The company should be registered in India under Companies Act, 1956.
- ii. All the Directors of the Company should be Indian National and resident of India.
- iii. Application should accompany Board resolution for authorizing only one Director to apply for NDNE LPG Retailership on behalf of the Company, who will also sign all the relevant documents, application form and also appear for interview.

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- iv. Age of the authorized Director as mentioned above should not be less than 21 years (in completed years) and not above 60 years (in completed years) as on date of advertisement
- v. Educational qualification is not applicable for Companies.
- vi. One application is to be submitted on behalf of the Company duly signed by authorized Director along with Memorandum and Articles of Association.
- 3.1.3. Dealer/Distributor/Business Associate of OMCs / Private Players selling NDNE packed LPG:
 - i. Existing Dealer/Distributor/Business Associate or members of their family unit (as defined below) who is marketing NDNE Packed LPG cylinders of OMCs / Private Players as a Proprietor or Partner, is also eligible to apply provided they submit a consent to resign from the same and also submit termination letter of OMCs / Private Players within 3 months of issuance of LOI by IOCL, then only this application shall be considered. An affidavit to this effect is to be submitted by the applicant along with the application.
 - ii. In case of Companies, the existing Share Holders having controlling stake or Directors or Promoters or their family member having NDNE LPG Retailership or similar agreement for marketing of NDNE LPG cylinder (as a Dealer/Distributor/Business Associate) as Proprietor/Partner with other OMCs / Private Players are also eligible to apply provided they submit consent to resign from the same and also submit termination letter of OMCs / Private Players within 3 months of issuance of LOI by IOCL, then only this application shall be considered. An affidavit to this effect is to be submitted by the applicant along with the application.
 - iii. Any NDNE retailer of IOC in other location can apply and upon selection is allowed to carry out both NDNE retailership.

3.1.4. MULTIPLE DISTRIBUTORSHIP NORM (RELATIONSHIP CLAUSE):

Multiple Dealer/Distributorship norms means that none of the individuals /Partnership firms would be entitled to a new NDNE Retailership if any other individual in a `family unit' or any of the partners of partnership firm already holds a Retail Outlet / SKO-LDO Dealership/LPG Distributorship or LOI for a Retail Outlet / SKO-LDO Dealership/LPG Distributorship of any oil company.

Family Unit in case of married person/ applicant shall consist of individual concerned, his/her Spouse and their unmarried son(s)/daughter(s). In case of unmarried person/ applicant, 'Family Unit' shall consist of individual concerned, his/her parents and his/her unmarried brother(s) and unmarried sister(s). In case of divorcee, 'Family Unit' will consist of individual concerned, unmarried son(s)/unmarried daughter(s) whose custody is given to him/her. In case of

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widow/widower, 'Family Unit' will consist of individual concerned, unmarried son(s)/unmarried daughter(s).

However an existing NDNE Retailer/LOI holder for NDNE Retailership of IOCL is eligible to apply for other locations (not in the same location) or an applicant for NDNE Retailership can apply for multiple locations. NDNE LPG Retailer selected for multiple locations is required to appoint a professionally qualified manager with Diploma in Engineering/ BE/ MBA to look after the business at locations where he is unable to physically look after the usiness at locations where he is unable to look after the day to day operations of the NDNE LPG Retailership.

4. **INELIGIBILITY:** The following are not eligible.

I. (a) APPLICABLE TO INDIVIDUAL AND PARTNERS OF PARTNERSHIP FIRMS

- a. Persons convicted or against whom charges have been framed by a court of law for any criminal offence involving moral turpitude/economic offences (other than freedom struggle) as on date of advertisement.
- b. Mentally unsound or blind persons.
- c. A person / any partner of a partnership firm or members of their family unit having agreement of an existing or terminated Dealership of Retail Outlets / SKO / LDO agents / Distributorship of domestic LPG cylinders of any Oil Company.
- d. A person/ any partner of a partnership firm or members of their family unit having NDNE LPG Retailership or similar agreement for marketing of NDNE LPG cylinder with any Oil Company and same was terminated in the past on the grounds of malpractices/non performance as per the target given by Oil Company.

II. APPLICABLE TO PUBLIC/PRIVATE LIMITED COMPANIES:

- a. Any of the existing Share Holders having controlling stake or Directors or Promoters convicted or against whom charges have been framed by a court of law for any criminal offence involving moral turpitude/economic offences (other than freedom struggle) as on date of advertisement.
- b. Any of the existing Share Holders having controlling stake or Directors of Promoters or their family member having agreement of an existing or terminated Dealership of Retail Outlets / SKO / LDO agents / Distributorship of domestic LPG cylinders of any Oil Company.
- c. Any of the existing Share Holders having controlling stake or Directors or Promotors or their family member having NDNE LPG Retailership or similar agreement for marketing of NDNE LPG cylinder with any Oil Company and same was terminated in the past on the grounds of malpractice / non performance.

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5. **DISQUALIFICATION**:

- 5.1. If any person is allotted the NDNE Retailership on the basis of misrepresentation of information / wrong information given by the applicant or by suppression of information, the same is liable to be cancelled.
- 5.2. Incomplete application forms / applications without proper documents related to eligibility criteria/photographs & other documents as sought in application form shall be rejected.

6. PARTNERSHIPS:

- i. In case of partnership, each partner should individually meet the specified eligibility criteria. Against the parameter finance they should qualify jointly. The land for godown / godown owned by any one of the partners or jointly owned by them will be treated as being owned by the firm.
- ii. Each Partner should also submit separate application forms. However, the applications should be clubbed together. The clubbed forms shall accompany one application fee. If called for interview, all the Partners must appear for interview. Partnership deed on non-judicial stamp paper of required value of the respective state is required to be submitted along with the application form.

7. BASIC FACILITIES REQUIRED FOR OPERATION OF NDNE RETAILER:

7.1. GODOWN FOR STORAGE OF FILLED NDNE LPG CYLINDERS.

Godown, approved and licensed by Chief Controller of Explosives (CCOE) of Petroleum and Explosives Safety Organisation (PESO), is required for storage of LPG in cylinders.

The land should be freely accessible through all weather motorable approach road (public road or private road of the applicant connecting to the public road) and should be plain, in one contiguous lot, free from overhead power transmission lines. Pipelines / Canals / Drainage / Nallahs / Public Roads should not pass through the plot. NDNE Retailers may be allowed to operate from CCOE approved multiple godowns located within the area of operation with prior approval of IOCL.

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Minimum dimensions of the plot required are 15 M X 12 M. The land should accommodate 1000 Kg (minimum) packed LPG storage capacity godown duly approved and licensed by CCOE of PESO.

The offered land should be in the same political state under which the advertised location falls.

7.2. SHOWROOM

Showroom can be made in a shop / land located within the municipality / Notified Area council / Panchayat limits in respect of the advertised location for NDNE Retailership. Minimum area of the showroom should be 100 Sq. feet with frontage not less than 8 feet. Show room should be fully furnished along with PC, Printer, Telephone lines etc.

7.3. **INFRASTRUCTURE FOR DOOR DELIVERY OF NDNE LPG CYLINDERS:**Delivery vehicles of suitable capacity will be required for effecting door delivery of Indane cylinders.

7.4. VEHICLE FOR UPLIFTING CYLINDERS FROM NEAREST PLANT

Every NDNE retailer may be allowed to uplift NDNE cylinders though his own vehicle of any capacity approved by RTO from the Plant either on Ex MI basis or on delivered basis. In case NDNE Retailer is uplifting cylinder in his own truck on delivered basis from the Plant, he shall be paid transportation at L1 rates prevailing at that particular Plant for transportation of NDNE LPG Cylinders and he should be given priority loading.

In case of NDNE Retailer operating at multiple locations, he is required to meet the above requirements on basic facilities for each location.

8. CONSTRUCTION OF GODOWN/SHOWROOM ON THE SITE AS MENTIONED IN APPLICATION FORM

Physical verification of the godown/land for godown will be undertaken for the selected applicant. In the event it is found that there is misrepresentation of the details submitted in the application form then the application shall be rejected.

However, if the offered plot is not found suitable for construction of godown, the applicant can give another land meeting the suitability for construction of godown within 02 months from the communication from the concerned Indane Divisional Office. If no suitable land is offered within two month of such communication, the candidature of the applicant will be rejected. Re-evaluation of the said candidate will be done on the basis of the ownership status of the offered plot as on the date of application. In case the candidate offers land which is on firm offer or can arrange, then the merit panel will undergo revision based on the revised marking on the basis

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of the type of revised land offered. Revised Merit panel will be published by the concerned Divisional LPG Office.

In case the applicant select is unable to provide the godown/land for godown at a place as given in the application after getting LOI due to reasons beyond the control of the applicant, then applicant shall be given only one opportunity to offer any other suitable land/godown as a replacement within 2 months of issuance of LOI. However such replacement is permissible only if the alternate land/godown offered is suitable for LPG godown.

If the applicant, after selection on the above basis, is unable to construct Godown duly approved by the Chief Controller of Explosives on the land/obtain CCOE approval for godown indicated in the application and could not provide Showroom within 6 months of issuance of LOI, then the allotment of NDNE LPG Retailership is liable to be cancelled. However extension of time period may be granted as per DOA applicable for LPG Distributorships.

In the event of cancellation of the 1st candidate, the next candidate in the merit list shall be considered. This process shall continue till the suitable candidate is selected by evaluating up to 5th candidate in the merit list.

9. APPLICATION FORM:

Application form for NDNE LPG Retailership can be obtained from the Indane Divisional Office mentioned in the advertisement. The application format can also be downloaded from www.iocl.com

- i. The application can be submitted on plain paper in the prescribed format as mentioned above. In such case, a DD for Rs. 5000—drawn in favour of Indian Oil Corporation Limited is to be submitted along with application form.
- ii. Application Fee (non refundable) Rs.5000/-
- iii. In case of partnership, each partner will have to submit separate application form. However, while submitting the filled forms their application forms have to be clubbed together. The clubbed forms shall accompany one application fee.
- iv. In case of Companies, one application is to be submitted on behalf of the Company duly signed by the authorized Director along with Memorandum and Articles of Association.

10. PERSONS / COMPANIES APPLYING FOR DIFFERENT LOCATIONS:

While one applicant can apply for different locations, the same should be done in separate application forms in respect of each location along with applicable application fee in each case.

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11. SCRUTINY, EVALUATION OF APPLICATION AND INTERVIEW:

- 11.1. Applicants has to ensure that the filled in applications are submitted in the concerned Indane Divisional Office within the cutoff date of submission date and time given in the advertisement. Applications can be submitted either by post or in person.
- IOCL shall scrutinize and evaluation of application/documents.
- 11.3. Applicants who are found ineligible on technical ground will be given 15 days time to remove their deficiency. However, documents which alters the evaluation of the applicant and submitted after the cut-off date and time will not be considered.
- 11.4. After scrutiny of the documents, all eligible applicants shall be called for Interview by giving clear 15 days notice.
- 11.5. Eligible applicants called for Interview should come along with the original documents for the copies submitted along with application. The documents will be verified and candidates shall be interviewed by the Selection Committee.
- 11.6. Eligible applicants called for interview should come along with the original documents for the copies submitted along with application. The documents will be verified and candidates shall be interviewed. Evaluation of any applicant can be revised at the time of verification of original documents.

12. NORMS FOR EVALUATING THE CANDIDATES

The NDNE Retailer will be selected on the basis of evaluation of all eligible applicants on the following parameters.

The evaluation on the parameters 'a' to 'e' above shall be done on the basis of the information given in the application. The evaluation on the parameters 'f' to 'h' shall be done based on the interview.

SI No	Description	For individual & partners of Partnership firms	For Private/ Public Limited Companies			
а	Capability to provide finance	45 marks	45 marks			
b	Capability to Provide land for Godown	20 Marks	20 Marks			
		Own Land:-20	Own Land:-20			
		Firm Offer:-18	Firm Offer:-18			
		Can Arrange:-15	Can Arrange:-15			
С	Educational qualifications	10	NA			
d	Age of the applicant	5	5			

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SI No	Description	For individual & partners of Partnership firms	For Private/ Public Limited Companies
е	Profitability of the Company	NA	10
f	Experience	5	5
g	Business ability/acumen	10	10
h	Personality of the Applicant	5	5
	TOTAL	100	100

13. Allocation of marks on various parameters based on the information provided in application and copies of documents attached:

Parameter	Sub head	Description	Max Marks	Evaluation				
Capability to provide finance.	Liquidity – Funds The amounts as on date of application shown in Savings accounts/Current accounts in bank/Fixed deposit etc.	(a) Amount in Saving accounts/current accounts in Bank. (as on date of application) (b) Free and unencumbered fixed deposits (as on date of application)	35	Based on the information statement given in the application along with supporting copies of the documents, in the name of self or family members as defined under "Family Unit" mentioned above. Award 0.1 marks on every unit of Rs.7000/- or more in multiples of Rs.7000/- and amounts less than complete unit of Rs.7000/- will not be considered for award of marks. Maximum marks 35. In case of Companies, all the above funds in the name of Company should only be considered.				
	Ability to arrange	Bankers	10	Based on the letter from				

Parameter	Sub head	Description	Max Marks	Evalu	ation					
	loan.	Certificate for credit worthiness and willingness to extend loan, if required. (as on date of application)		the a amount mention shall be (Ten) awarded than mention otherwise	pplicate t of ned, ne awa marks ed, if fu 24.5 ned at ise m d on ate s/financ on as u of	loan is Zero m rded. Fu s shall nds are r lakhs t (a) & arks to the basis tial under:-	the not narks 10 be as (b) be s of from			
				>=4 lac to	<8 lac	04 marks				
				>=8 lac to	<12 lac	06 marks				
				>=12 lac to	<15 lac	09 marks				
				>=15 lac		10 marks				
	Sub total maximum ma	rks	45							
Land for Godown	within	partners of Partnership firm, the land owned by their family members (as defined in "Family		OWN LAND: Own Godown/ land for godown having clear title and Registered Sales Deed on Registered 5 year lease agreement having a clause allowing construction of						

20 KMs from the periphery of the municipal / Notified Area Council (NAC) / Panchayat limits in respect of the advertised location. The land should be suitable, in contiguous plot, freely accessible through all weather motorable road. Size of the land is minimum 15mX 12 m. The offered land should be in the same political state under which the advertised	belonging to the applicant subject to attaching the consent through notarized affidavit of the concerned family members for use of same for godown. For Companies, the land owned by the Promoters or Directors or existing Share holders having controlling stake would also be considered as belonging to the		LPG godown on the leased land/Registered Power of attorney with complete rights of the land including construction/developmenta I rights of the suitable land / godown.:- Marks to be awarded 20 marks. FIRM OFFER Notarised 5 year lease agreement having a clause allowing construction of LPG godown on the leased land.:- Marks to be awarded 18 marks Can Arrange:
ocation falls.	Company subject to attaching their consent through notarized affidavit for use of the same for godown. Other share holders can also offer land on lease basis.		The applicant has to mention that they can arrange a land for godown / godown fulfilling the requirements within 02 months of issuance of communication from AO. Marks to be awarded 15 marks.
ub total maximum mar	ks	20	
asic	Graduate (3 year Degree)/Post graduate in any discipline.	8	Based on information & self attested documents given in the application. Applicants should produce the certificate stating that all the subjects are cleared. To be verified from the mark
		Graduate (3 year Degree)/Post graduate in any discipline.	b total maximum marks 20 sic 10 th Standard 5 Graduate (3 year Degree)/Post graduate in any discipline. Diploma in Engg / BBA

Parameter	Sub head	Description	Max Marks	Evaluation					
		08 marks as that of Diploma in Engineering		by the educational institutions.					
		Professional Technical Graduate (BE, B. Tech / AMIE) / MBA or equivalent, all professional courses like CA, MBBS, LLB etc	10	Based on information & attested documents given in the application. The qualifications obtained from recognized university/statutory body shall only considered eligible					
	Sub Total maximum ma	arks	10						
AGE as on date of advertisement Any candidate less than 21 years completed) and above 60 years (in completed years) as on date of advertisement is not eligible.		Marks will be awarded on the following basis. >=21<46 >=46<60	5 3	Based on information & attested documents — of 10 th class mark sheet/certificate/copy of passport/Municipality birth certificate attached with the application. (In case of Companies, age of the authorized Director who signed the application form is to be evaluated).					
	Sub Total maximum ma	rks	5						
Profitability (Applicable only to Companies)	Marks shall be allocated Profit made during 1 st ye Profit made during 2 nd ye If, Profit during 2 nd ye year:- (+) 2 marks If, profit during succeed	ear – 4 marks ear – 4 marks ear is higher than 1st	4 4 +2	Assessment will be based on net profitability in last two financial years (Apr-Mar) as mentioned in the certified audited balance sheets, Profit and Loss statements submitted along with application					

Parameter	Sub head	Description	Max Marks	Evaluation
	previous year:- (-) 2 ma	arks	(-)2	form.
	Sub Total maximum ma	arks	10	
Experience (In case of the	judged during the inter	the applicant shall be view.	5	Marks shall be awarded during interview based on response to the leading questions
Companies, the experience of the Company is to be evaluated)	conversion to LPG from	iness or in the area of m other fuels/design of ility/consultancy to the	-	Experience in LPG business as Distributor, Business Associate or Transporter or having work order from any Oil Company to
	Business Associate or work order from any Oi	product including LPG, on in any Industry from or Providing LPG ucture or providing		construct pipeline and allied facilities in Bottling Plants ,running restaurants B2B business and direct sale/ home delivery of product including LPG, carried out fuel conversion in any Industry from other fuel to LPG or Providing LPG (Bulk/Packed) infrastructure or providing consultancy services in these fields will be given higher marks.
	Sub Total maximum mar	ks	5	
Business ability/acumen	Part –A (Max – 5 Marks) Knowledge about LPG statutory regulations infrastructure etc.	its safe handling,	5	Assessment based on response to leading questions.
	Part – B (Max. 5 Marks): - Management of p - Management of fi - Management	eople		(In case of the Companies, the Director who is authorized by the Board to sign the application form

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Parameter	Sub head	Description	on	Max Marks	Evaluation							
-	infrastructur - Trade relate	ed Business conta		and to attend the interview shall be evaluated)								
=	Sub Total maximum	n marks	10									
Personality	Communication/arti Appearance, confidence/convinci	Enthusiasm,	Politeness, Self-	5	Assessment based on response to leading questions. (In case of the Companies, the personality of the Director who is authorized by the Board to sign the application form and to attend the interview shall be evaluated.							
	Sub Total maximum	marks		5								
	Grand Total			100								

In respect of partnerships, all partners will have to attend the interview together and they will be evaluated as follows:

- i. The land/godown owned by any one of the partners or jointly owned by them or owned by members of family unit of any of the Partners will be treated as being owned by the firm. The firm offer must be in the name of any partner of the partnership firm.
- ii. Capability to provide Finance (45 marks): Funds /ability to arrange loan as provided by Partners individually shall be added together and treated as being available to the Partnership firm as a whole for evaluation purpose.
- iii. Age, Educational qualification, Experience The average of the Marks obtained by individual partners will be allotted to the firm.
- iv. Evaluation based on Interview: Average of Marks obtained by individual partners shall be allotted to the firm.

14. NORMS FOR EVALUATION OF FINANCIAL CAPABILITY OF MULTIPLE NDNE LPG RETAILERSHIPS:

In case, the applicant is already a NDNE LPG Retailer of IOCL/holding LOI for the same/already an applicant for IOCL NDNE LPG Retailer at other location, and is applying for another location and intends to operate at multiple locations, s/he is required to submit an

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affidavit giving details of her/his existing NDNE LPG Retailership or LOI for the same issued by IOCL/Location for which application has already been submitted.

The applicant can apply for many locations with the same fund. However, if empanelled in multiple locations, further liquidity fund in the form of FD/ savings/current bank account of additional 15 lacs per selected location to be made available before carrying out FVC. Additional fund is to be arranged within 15 days of empanelment. The same is to be confirmed by the applicant to the concerned LPG Divisional office within 15 days of empanelment or intimation by the LPG Divisional Office which ever is earlier. Failing in doing so, the empanelment is to be cancelled.

15.INTERVIEW FOR SELECTION:

- The interview Committee shall prepare the merit list of all the candidates in the order of marks obtained.
- ii. The minimum qualifying marks for inclusion in the merit list are 50% of the total marks, which includes minimum 60% of the marks allocated for "Capability to provide finance" and 40% of the marks, allotted for interview i.e. 8 out of 20. The interview shall be conducted even if there is a single candidate and candidate should score above minimum marks to become eligible to appear in the merit list.
- iii. The merit list of maximum 5 candidates long with marks obtained in individual parameters shall be displayed on the Notice Board of the Office in which interview was held and also displayed in web portal www.iocl.com.
- iv. If two candidates have a tie in the scores at the end of interview, place the candidates who scores more in the interview in First Place. If both the candidates get same marks in the interview also, then consider marks in age. If there is still tie, then the younger candidate by age shall be placed first.
- v. The above merit list shall remain valid for a period of one year from the date of issuance of LOA for NDNE LPG Retailer at that particular location.

16. FIELD VERIFICATION

- i. Before carrying out the Field Verification of Credentials (FVC), the candidate has to submit 50% of Security Deposit (2.5 lakhs) within 07 days of declaration of the merit list in the form of DD. If the candidate is found rejected during the FVC, the same will be forfeited. In the event of non-deposit of 50% of the SD amount, the empanelment of the candidate in the merit list will deemed to be cancelled.
- ii. A committee of One Officer shall carry out the Field Verification (FVC) of the application.
- iii. The field verification shall be conducted for the 1st candidate in the merit list. If found eligible and no complaint is pending or no stay is granted by any court, then letter of Intent (LOI) shall be issued to the applicant.

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- iv. If the First candidate is not found suitable/fails to fulfill the terms and conditions of the award of NDNE LPG Retailer-ship or the award is to be cancelled for any reason whatsoever, the NDNE LPG Retailership will be offered to the 2nd candidate in the merit list after necessary field verification.
- v. If the 2nd candidate also fails to fulfill the terms and conditions of offer or found unsuitable for any reason whatsoever, then the NDNE LPG Retailership will be offered to the 3rd candidate in the merit list. The same procedure shall be carried out till all the candidates displayed in the merit list are covered.
- vi. If all the displayed candidates from the merit list fail to fulfill the terms and conditions or found unsuitable for any reason whatsoever, the location may be re-advertised or cancelled at the discretion of the IOCL.

17.COMMISSIONING OF THE NDNE RETAILERSHIP:

An Individual/Partners/Company who has been given the 'Letter of Intent' (LOI) would be required to fulfill the terms and conditions as contained therein within the specified time period, so as to commission their Retailership within the stipulated time period. If the applicant, after acceptance of LOI, resigns or fails to make any progress in a time bound manner, the 50% of Security Deposit submitted at the time before conducting the FVC is liable for forfeiture. Letter of Appointment (LOA) shall be issued to the candidate, after complying with all conditions for commissioning of the NDNE Retailership.

LOA shall be issued to the selected candidate only after receipt of confirmation of acceptance of resignation from his/her employer, if he/she is already employed. (Not applicable to the Companies). The selected candidate is required to submit the acceptance of resignation from his/her employers within 3 months of issue of LOI by IOCL.

- **18. SECURITY DEPOSIT:** The selected candidates is required to submit interest free refundable Security Deposit of Rs. 5 lacs (2.5 lakhs during FVC and balance 2.5 lakhs before issuance of LOA) to Indian Oil Corporation Ltd., as stated in the advertisement, before issuance of letter of appointment (LOA). In case of multiple NDNE LPG Retailers the security deposit is required to be deposited separately for each location. IOCL also, reserves its right to adjust any dues to it, from this amount at the time of resignation/termination. However in case of termination of the Retailership Agreement on account of proven malpractice or due to non performance to achieve sales target fixed by Divisional LPG Sales Head the said Security Deposit will be forfeited.
- **19. TENURE OF NDNE RETAILER AGREEMENT:** The tenure of Indane NDNE Retailership Agreement will be for an initial period of 5 years and renewable for every 5 years thereafter, subject to the examination of the performance of the NDNE Retailership by IOCL and decision thereon.

20. EXPECTED SALES VOLUME:

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- a. NDNE Retailer shall be given 3 months for stabilization of business in the market. IOCL shall fix the sales target for NDNE Retailership. This target shall be reviewed and revised at regular interval of 6 months based on market growth by IOCL. IOCL at its discretion may consider termination of NDNE Retailership Agreement, in case the performance of NDNE Retailer is not as per the targets fixed. This is applicable for individual location in case of a NDNE Retailer having NDNE Retailership at multiple locations.
- b. The NDNE retailer shall be allowed to market NDNE packed LPG only and is not allowed to sell domestic LPG at any point of time. However domestic LPG Distributors will continue to sell both domestic and NDNE LPG cylinders in the same market.

21.COMPLAINT REDRESSAL:

Any complaint received against the selection will be redressed in the following manner:

Complainants will have to deposit Rs. 5000/- (Rupees five thousand only) as complaint fees through a demand draft in favor of Indian Oil Corporation Ltd payable at the city in which the Divisional LPG Office under which the location is advertised .

Complaints which are not accompanied with the deposit of Rs.5000/- will not be investigated.

Complaints received within 15 days of declaration of merit list shall only be considered for further investigation.

Anonymous complaints will not be investigated.

- **22.**NDNE Retailer shall be governed by the existing guidelines for domestic LPG Distributorships' operation with respect to inventory management, documentation, computerization, SV/TV remittances, Product and equipment reconciliation, reconstitution, relevant Marketing Discipline Guidelines etc.
- **23.** All Policy guidelines with respect to Pricing, Incentives, Discounts, release of SD free cylinders, Non fuel business etc. as applicable to LPG Distributors shall be made applicable to NDNE Retailer as well on sale of NDNE packed LPG cylinders.
- **24.**NDNE retailers shall be responsible for proper upkeep of cylinder installation at customer premises. NDNE Retailer may levy service charges from the customers for maintaining their piping manifold, online equipment and for any other value added services though a separate commercial invoice. NDNE retailer shall ensure that his customers are undertaking regular testing of the installation as per statutory requirement and shall keep copies of all relevant valid test certificates of the same.
- 25. IOCL can expand/reduce the Area of operation of NDNE Retailership.

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- **26.** IOCL at its discretion can appoint additional NDNE Retailers in the same Area of operation.
- **27.** Visibility & Promotions: NDNE business requires sales promotion activities such as workshops/meetings etc with prospective and existing customers. In addition, interaction with equipment vendors such as industrial/commercial burners/ Reticulated system installers, training of customers etc. is also required.
- 28. Insurance: Insurance policy to adequately cover the stock of the equipment and Public liability coverage to the extent of Rs. 10.00 Lac shall be obtained by the NDNE Retailer. Similarly NDNE Retailer operating at multiple locations is required to obtain the above insurance policy separately for each location he is operating.
- **29.** In case of termination of NDNE Retailership, alternate arrangement to maintain the supplies shall be made through an existing domestic LPG Distributorship/NDNE Retailership as decided by IOCL.
- **30.** In case NDNE Retailer is operating from multiple locations, each location shall be treated individually.

31. GENERAL NOTICE:

- a. The details provided in this selection guideline are only for the information and the IOCL reserves the right to amend, modify, delete or add any terms and conditions at its sole discretion.
- b. The content given in this selection guideline should not be considered as policy document and cannot be legally quoted. IOCL shall be the final authority for giving any clarification or interpretation on the contents given in this selection guideline, if need be and at its own discretion. IOCL cannot be held responsible for any loss or damage or consequences from misunderstanding or misinterpretation of the contents in this selection guideline. The IOCL may revise the contents of this selection guideline from time to time without giving any notice.

General Instructions to the applicant for making LPG NDNE Retailer Application

Item	General Instructions to the applicant for making LPG NDNE Retai	
No.	Instruction	Supporting Documents: Applicants to provide them at the time of verification.
2	Write the name of the location for which application is made.	As per advertisement
	Write the name of the district of the location for which application is made.	As per advertisement
3	Write the name of the State of the location for which application is made	As per advertisement
4	Write the date and name of the news paper in which advertisement has appeared for the location mentioned in item I.	As per advertisement
5	Write the status whether application is by individual or made in partnership or Private/ Public Limited Companies	Affidavit –A/ Affidavit A1
6	To be filled by individual applicants or applications made in partnership. For companies, the person authorized to apply has fill in all details.	Affidavit –A/ Affidavit A1
7	Information in multiple dealership/distributorship norm. If answer is yes, applicant is not eligible for LPG distributorship.	Affidavit-A
8	Education :- Information in chronological order	Original certificate of each qualification.
9	For Partnership Applications only. Separate individual application to be made by all the partners along with one application fee. (Not applicable for others) For Companies, the details are to be filled.	Draft partnership deed.
10	Experience:	Supporting Document
11A	Capability to provide godown for storage of LPG cylinders: In case applica information from 11A1 to & 11A3, then response to all will be taken as "Ne awarded.	nt does not provide any o" and no marks will be
11A1	In case applicant has suitable land for construction of godown or ready made godown for storage of filled LPG cylinders in his name or in the name of member of his 'family unit' then response should be 'Yes' so strike off 'No' and provide details. In case the applicant does not have suitable land in own or in the name of member of family unit, then response should be "No" so strike off "Yes" and move to 11A2	Registered Sales Deed/Mutation/gift deed/lease (5 yrs minimum) agreement and government record etc. and their Date has to be before or on the date of application. Consent from
1.47	To cook ddAd : WAL W. II.	the family member in form of Notarized affidavit is required.
.1A2	In case 11A1 is "No", then only 11A2 should be filled. In case applicant has a Firm offer of Sales/lease from any owner of a suitable land or godown, then response should be "Yes" so strike off "No" and provide the details. In case the applicant does not have firm offer then response should be "No" so strike off "Yes" and move to 11A3.	of Notarized affidavit is required. Notorised Agreement to sale or lease (5 yrs. Minimum) from the owner. Date of agreement has to be on or before the date of application. Proof of
1A3	has a Firm offer of Sales/lease from any owner of a suitable land or godown, then response should be "Yes" so strike off "No" and provide the details. In case the applicant does not have firm offer then response	of Notarized affidavit is required. Notorised Agreement to sale or lease (5 yrs. Minimum) from the owner. Date of agreement has to be on or before the date of

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10.0		verified.
12.2	Amount based on the certificate/letter from a Schedule Banks/Financial Institutions to extend loan as per Annexure C. In case no amount is mentioned then it shall be taken as nil and no marks will be awarded.	As per Annexure – C

Note:

- 1. ('Family Unit' of a married applicant, shall consist of self, applicant's spouse and unmarried son(s)/daughter(s) and 'Family Unit" of an unmarried Applicant, shall consist of self, applicant's parents and applicant's unmarried brother(s)/ sister(s) for the purpose of this entire application). In case of divorcee, 'Family Unit' will consist of individual concerned, unmarried son(s)/unmarried daughter(s) whose custody is given to him/her. In case of widow/widower, 'Family Unit' will consist of individual concerned, unmarried son(s)/unmarried daughter(s).
- 2. Applicant should provide only that information in the application against various items, for which applicant is in possession of supporting documents in original as on the date of submission of application. Failure to present these documents in original will result in cancellation of selection due to submission of false/unsupported information.
- 3. In case applicant require extra space on any point, the same can be given by adding more row or add extra sheets but details should be given in the same format as mentioned in that particular point.

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	Post Graduate in any Discipline			2-07- MANUAL		
	Diploma In Engineering/ BBA					
	Professional Technical Graduate (BE, B. Tech / AMIE) / MBA or equivalent, all professional courses like CA. MBBS, LLB etc					
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Whether the applicant/Directors*/Share holders having controlling stake in the Yes / No company ever been convicted or charges have been framed by Court of Law for (Please strike off what is any criminal offence involving moral turpitude and/or economic offence (other not applicable) than fredom struggle)? (If yes, you are not eligible to apply). DECLARATION BY THE APPLICANT. I am aware that inter se suitability of candidates will be decided by evaluation of candidates on the document based marks and interview. Evaluation on document based marks will be done based on the information given by me/us, duly supported by documents, in this application. on verification by Indian Oil, if it is found that the information given by me/us is incorrect/false/misrepresented then my/our candidature will stand cancelled and I/We will be declared ineligible for NDNE LPG Retailership. I also confirm that I am in possession of the supporting documents in original for the information given by me in this application and if selected, failure to present these documents in original will result in cancellation of selection due to submission of false/unsupported information. I am fully aware that if I am unable to provide a LPG Godown duly approved by the Office of Chief Controller of Explosives (PESO), then the allotment of NDNE Retailership made to me will be cancelled. I am fully aware that I will not be appointed as NDNE Retailer if I am employed. I shall have to resign from the service and produce proof of acceptance of my resignation from my employer before issuance of Letter of Appointment. That, if selected, I undertake that I will be depositing an interest free Security deposit as per the policy of the Corporation. 50% of The Security Deposit to be submitted by me before conducting the Field Verification. If daviations are observed during the Field Verification is observed, then the Security Deposit Submitted by me is liable to be forfieted. Simillarly, if after acceptance of Letter of Intent (LOI) for appointment of NDNE Retailer, if I resign or I donot make progress for commissioning of the NDNE Retailership, the Security Deposit amount submitted by me is liable for rejection. I have read the condition for the NDNE LPG Retailership mentioned in advertisement and confirm that I fulfill the eligibility criteria for the NDNE LPG Retailership, I have applied for in this application. **Undertaking** daughter of /son of/ wife of Shri_ hereby confirm that the information given above is true and correct. Any wrong information /misrepresentation/ suppression of facts will make me ineligible for this NDNE LPG Retailership. Place: Signature of applicant Date: |d |d | - |m |m | - |y |y |y Name of applicant (Name in block letters)

1 Demand Draft No

Date

2 Proof of Age

List of Enclosures

- 3 Proof of Educational Qualification
- 4 Attested copies of Land/ Godown documents
- 5 Affidavit as per format in Annexure-A/ Annexure- A1
- 6 Affidavit as per format in Annexure-B/ Annexure- B1
- 7 Letter from bank/ Financial Institution as per format in Annexure-C
- 8 Draft of Partnership deed as applicable.
- 9 Attested copies of supporting documents in respect of Item #
- 10 Board resolution (In case of Companies)
- 11 Certified audited balance sheets, Profit and Loss statements for the last 02 years.

(AFFIDAVIT) Annexure – A (TO BE TYPED ON APPROPRIATE NON-JUDICIAL STAMP PAPER OF REQUIRED VALUE)

(Affidavit to be submitted by individuals and partners of partnership)

,	son/daughter/wife of Age
	son/daughter/wife of Age Age years residing at son/daughter/wife of Age at Age son/daughter/wife of Age and say as under:
	That I am Indian National and resident of India.
	That I am unmarried. That neither I, nor my Father, Mother, unmarried brother(s), unmarried sister(s) have dealership/distributorship or hold Letter of Intent for Retail Outlet or SKO-LDO dealership of domestic LPG distributorship of any Oil Company.
	OR
	That I am married. That neither I nor my spouse, unmarried son(s)/unmarried daughter(s) have dealership/distributorship or hold Letter of Intent for Retail Outlet or SKO-LDO dealership or domestic LPG distributorship of any Oil Company.
	OR
	That I am widow/widower, that neither I nor my unmarried son(s), unmarried daughter(s) have dealership/distributorship or hold Letter of Intent for Retail Outlet or SKO-LDO dealership or LPG distributorship of any PSU Oil Company.
	OR
	That I am divorcee. That neither I nor my unmarried son(s), unmarried daughter(s) had dealership/distributorship or hold Letter of Intent for Retail Outlet or SKO-LDO dealership or Library distributorship of any PSU Oil Company.
Sti	rike off whichever is not applicable.
	That I or any of my family members as stated above do not own/hold LOI for NDNE LPG Retailership agreement or similar agreement with other Oil Companies for marketing of NDNE LPG Cylinders as Proprieto / Partner.
	OR
	That I or any of my family members as stated above own/hold LOI for NDNE LPG Retailership agreement or similar agreement with other Oil Companies for marketing of NDNE LPG Cylinders as Proprietor/Partner at location(Name of the location) and shall resign from the same if selected as NDNE LPG Retailer by IOCL.
	That I have never been convicted nor charges have ever been framed against me by any Court of Law for any criminal offences involving moral turpitude and/or economic offences (other than freedom struggle.)
	That I hereby confirm that I was never a signatory to dealership/distributorship agreement/NDNE Retailersh pf any oil company, which was terminated for proven malpractices or non performance as per the target

given to me and/or for violations of provisions of the Marketing Discipline Guidelines.

That I or any other member of my family as stated above do not own NDNE LPG Retailership/hold LOI for

	NDNE LPG Retailership of IOCL at any other location and presently not an applicant for NDNE LPG Retailership of IOCL at any other location as a Proprietor/Partner OR
	That I or other members of my family as stated above own NDNE LPG Retailership/hold LOI for the same/Applicant for NDNE LPG Retailership of IOCL at location(s) as a Proprietor/Partner.
7.	That against item no.12 of my application form details of various sopurces of funds required for setting up and operation of the distributorship has been furnished. I under take that these funds will be made available for the purpose of setting up and operation of NDNE LPG Retailership. In case it is found that the same is not made available as and when required, the offer of NDNE LPG Retailership, at any stage, can be withdrawn and that I will have no claim/damages whatsoever against IOCL.
8.	That if any information/declaration given by me in my/our application or in any document submitted by me/us in support of application for the award of the NDNE LPG Retailership or in this affidavit shall be found to be untrue or incorrect or false, Indian Oil Corporation would be within its rights to withdraw the letter of intent/terminate the NDNE LPG Retailership (if already appointed) and that I would have no claim, whatsoever, against the Corporation for such withdrawal/termination.
	I hereby verify that what has been stated above is true to the best of my knowledge and correct and nothing material has been concealed therefrom.
	Solemnly affirmed and declared before me
	This day of
	Signature and Seal of Signature of person making affidavit Magistrate/Judge/Notary public (Name in block letters)

Name of Location

(Signature of applicant)

Annexure - A1

(NOTORISED AFFIDAVIT)

forming part and parcel of this affidavit.

(TO BE TYPED ON APPROPRIATE NON-JUDICIAL STAMP PAPER OF REQUIRED VALUE)

(To be submitted by Companies formed under the Companies Act, 1956)

	In the matter of NDNE LPG Retailership of Indian Oil Corporation at(Location
wher	reas(Name of the Company)
(Loca	ation) has applied for NDNE LPG Retailership at
	I,son/daughter /wife of
	Age years resident of in the capacity of do hereby solemnly declare:
1 said F parce	That through a resolution passed by the Company, I have been authorized to apply for the Retailership. A copy of the resolution/authorization on is enclosed herewith forming part and I of this affidavit.
2	That all Directors of the Company are Indian Nationals and residents of India.
3 regist	That the said Company formed under the companies act 1956 on(date of ration/incorporation) and a photocopy of the certificate of registration is enclosed herewith

- That our Company had made profit during the previous consecutive 2 financial Years as certificate by Chartered Accountant. (Copies of CA certified balance sheet are attached)
- That on behalf of the Company, I undertake that we will observe all the relevant guidelines with regard to award/operation of the said NDNE LPG Retailership issued by Indian Oil Corporation, Government of India or any other statutory body from time to time.
- That our Company does not have any criminal records nor does it have any criminal charges framed against it nor against Board of Directors/Promoters/Share Holders having controlling stake by any court of law involving moral turpitude and/or economic offences (other than freedom struggle) punishable under Law.
- That none of the Directors of this company/Promoters/Share Holders having Controlling Stake or family members of Directors/Promoters/Share holders having controlling stake (family as defined in the case of multiple dealership norms for individuals) already own a Retail Outlet / SKO-LDO Dealership/LPG Distributorship or LOI for a Retail Outlet / SKO-LDO Dealership/LPG Distributorship of any Oil company in their name or in partnership.
- The none of the Share Holders having controlling stake or Directors or Promoters or their family member having agreement of an existing or terminated Dealership of Retail Outlets/SKO-LDO Dealership/Distributorship of domestic LPG cylinders of any Oil Company.

- 9 (a) That none of the Share Holders having controlling stake or Directors or Promoters or their family member having NDNE LPG Retailership or similar agreement for marketing of NDNE LPG cylinder with other Oil Company and it was terminated by any Oil Company on the grounds of malpractice/non performance.
- 9 (b) That the Share Holders having controlling stake or Directors or Promoters or their family member do not own/hold LOI for NDNE LPG Retailership agreement or similar agreement with other Oil Companies

OR

That the Share Holders having controlling stake or Director or Promoters or their family member having NDNE LPG Retailership or similar agreement for marketing of NDNE LPG Cylinder as Proprietor/Partner with other Oil Company (Name of the other Oil Company with whom existing arrangement is there) and shall agree to resign from the same on being selected as NDNE LPG Retailer of IndianOil.

That if any information/declaration given in this application or in any document submitted in support of application for the award of the NDNE LPG Retailership or in this affidavit shall be found to be untrue or incorrect or false, Indian Oil Corporation would be within its rights to withdraw the letter of intent/terminate the NDNE LPG Retailership (if already appointed) and that we would have no claim, whatsoever, against Indian Oil Corporation for such withdrawal/termination.

I hereby verify that what has been stated above is true and correct to the best of my knowledge and nothing material has been concealed there from.

Solemnly affirmed and declared before me.

This	1	
11113	day of	

Signature and Seal of

Signature of Deponent

Magistrate/Judge/Notary public

(Name in the block letters)

(NOTORISED AFFIDAVIT)

Annexure - B

(TO BE TYPED ON APPROPRIATE NON-JUDICIAL STAMP PAPER OF REQUIRED VALUE)

(To be give	en by the family member as defined in eligibility criteria other that individuals or Partners of partnership firms)	n applicant – A _l	oplicable for
I	Son/Wife of	Age	years
	am unmarried and my father*/mother*/unmarried brother*/unn(name has applie		i Retailershin
of IOOC at	(Location) against the advertisement made in	a for None Er c	news
paper dated_			
	OR		
That I am mar	ried. My unmarried son*/unmarried daughter*/wife*/husband*		
(Mr/Ms)	(name) has applied for	NDNF LPG Reta	ailershin of IOC
at	(Location) against the advertisement made in	news paper	mership or loc
	OR		
	ow/widower. My unmarried son(s), unmarried daughter(s) (name) has applied for	NDNE LPG Reta	ilership of IOC
at	(Location) against the advertisement made in		
uuteu			
	OR		
	rcee. My unmarried son(s), unmarried daughter(s)		
	(name) has applied for I		
	(Location) against the advertisement made in	_news paper	
uateu			
*Strike off whi	ch is not applicable.		
·			
2. That, ir the extent of R	n case he/she is selected for NDNE LPG Retailership of IOC, I will pure		

application submitted by (Mr/Ms)at	for NDNE LPG Retailership of IOC
3. That, in case he/she is selected for NDNE LPG Reconstruction of godown on the land specified in item no	
I hereby verify that what has been stated above is true a has been concealed there from Solemnly affirmed and d	
This day of	
Signature and Seal of Magistrate/Judge/Notary public	Signature of person making affidavit (Name in block letters)
Name of Location	(Signature of applicant)

(NOTORISED AFFIDAVIT)

affidavit

Annexure-B1

(TO BE TYPED ON APPROPROATE NON-JUDICIAL STAMP PAPER OF REQUIRED VALUE) (To be given by Directors/Shareholders having controlling stake in the company in case the land/godown is owned by them _____- Son/Wife of_____ Age______ years resident of ______ do hereby solemnly affirm and say as under:-1. *That I am one of the Directors of the Company (M/s. _____ (name of the Company) has applied for NDNE LPG Retailership of IOC at ______(location) against the advertisement made in ______ news paper dated______. OR *That I am shareholder having controlling stake of the company (M/s. _____(name of the company) has applied for NDNE LPG Retailership of IOC_____ _____(location) against the advertisement made in _____ ____news paper dated _____ *Strike off whichever is not applicable. 2. That, in case the company M/s. (Name of the company) is selected for NDNE LPG Retailership of IOCL, I have no objection for construction of godown on the land specified in item no.11 This_____ day of _____ Signature and Seal of Magistrate/Judge/Notary public Signature of person making

(Name in Block Letters)

An	nexu	re-C
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Format for obtaining Credit worthiness certificate from the bankers, from a scheduled bank / financial institution on their Letter Head and enclosed with the application. Please note that amount must be mentioned. If no specific amount is mentioned, no marks will be awarded.

TO	WHO	MSOI	VFR I	TMAV	CONCERN

TO WHOMSDEVERTI MAT CONCERN
Shri/Smt/Kum/M/sis a customer of this bank for lastyears and he/she/they is/are enjoying the following facilities from our bank/institution.
a)
b)
c)
During the above period, the dealing of Shri/Smt/Kum/M/s with the bank and his/her conduct has been satisfactory. In case , NDNE LPG Retailership of IOC is allotted to him/her/them, we will be willing to extend a loan of Rs (In words) towards financing the same.
Signature
Name & Designation
Office seal
Date

Name of Location

Signature of applicant