

NAME & CONTACT DETAILS FOR WEB COMPLAINTS PERTAINING TO RETAIL OUTLETS (PETROL PUMPS) ONLY

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Sr. No	For Web Complaints Pertaining to - State/UT of	Name	Designation	Email	Phone
1	Andaman & Nicobar	SI Singh	General Manager	BUNG_I_SINGH@INDIANOIL.IN	033-24145061
2	Andhra Pradesh	Rama Lakshmi	Senior Manager	LAKSHMI_RAMA@INDIANOIL.IN	040-27686327
3	Arunachal Pradesh	Subir Paul	Dy. General Manager	PAULSUBIR@INDIANOIL.IN	0361-7109184
4	Assam	Subir Paul	Dy. General Manager	PAULSUBIR@INDIANOIL.IN	0361-7109184
5	Bihar	Sanjeev Moyal	Dy. General Manager	MUYALS@INDIANOIL.IN	0612-2324060
6	Chandigarh	P Jadhav	Dy. General Manager	PJADHAV@INDIANOIL.IN	0172-2783527
7	Chhattisgarh	Arvind Joshi	Senior Manager	ARVINDJ@INDIANOIL.IN	0755-2524722
8	Dadra & Nagar Haveli	V Viju	Chief Manager	VISWANATHANV@INDIANOIL.IN	079-26474273
9	Daman & Diu	V Viju	Chief Manager	VISWANATHANV@INDIANOIL.IN	079-26474273
10	Delhi	Vivek Kumar Sachan	Dy. General Manager	VSACHAN@INDIANOIL.IN	011-46364444
11	Goa	Sourav Lai	Dy. General Manager	SOURAVL@INDIANOIL.IN	022-26722435
12	Gujarat	V Viju	Chief Manager	VISWANATHANV@INDIANOIL.IN	079-26474273
13	Haryana	Vivek Kumar Sachan	Dy. General Manager	VSACHAN@INDIANOIL.IN	011-46364444
14	Himachal Pradesh	P Jadhav	Dy. General Manager	PJADHAV@INDIANOIL.IN	0172-2783527
15	Jammu, Kashmir & Ladakh	P Jadhav	Dy. General Manager	PJADHAV@INDIANOIL.IN	0172-2783527
16	Jharkhand	Sanjeev Moyal	Dy. General Manager	MUYALS@INDIANOIL.IN	0612-2324060
17	Karnataka	Shaji Sheril	Manager	SHAJIS@INDIANOIL.IN	080-22150159
18	Kerala	B. Arun Kumar	Dy. General Manager	BARUNKUMAR@INDIANOIL.IN	0484-2825341
19	Lakshadweep	B. Arun Kumar	Dy. General Manager	BARUNKUMAR@INDIANOIL.IN	0484-2825341
20	Madhya Pradesh	Arvind Joshi	Senior Manager	ARVINDJ@INDIANOIL.IN	0755-2524722
21	Maharashtra	Sourav Lai	Dy. General Manager	SOURAVL@INDIANOIL.IN	022-26722435
22	Manipur	Subir Paul	Dy. General Manager	PAULSUBIR@INDIANOIL.IN	0361-7109184
23	Meghalaya	Subir Paul	Dy. General Manager	PAULSUBIR@INDIANOIL.IN	0361-7109184
24	Mizoram	Subir Paul	Dy. General Manager	PAULSUBIR@INDIANOIL.IN	0361-7109184
25	Nagaland	Subir Paul	Dy. General Manager	PAULSUBIR@INDIANOIL.IN	0361-7109184
26	Odisha	Satish Dekate	Chief Manager	SDEKATE@INDIANOIL.IN	0674-2745894
27	Puducherry	Cavin J	Chief Manager	CAVINJ@INDIANOIL.IN	044-28339204

28	Punjab	P Jadhav	Dy. General Manager	PJADHAV@INDIANOIL.IN	0172-2783527
29	Rajasthan	Kuldeep Kumar Garg	General Manager	KGARG@INDIANOIL.IN	0141-2824145
30	Sikkim	Subir Paul	Dy. General Manager	PAULSUBIR@INDIANOIL.IN	0361-7109184
31	TamilNadu	Cavin J	Chief Manager	CAVINJ@INDIANOIL.IN	044-28339204
32	Telangana	Rama Lakshmi	Senior Manager	LAKSHMI_RAMA@INDIANOIL.IN	040-27686327
33	Tripura	Subir Paul	Dy. General Manager	PAULSUBIR@INDIANOIL.IN	0361-7109184
34	Uttar Pradesh (For districts of - Agra,Aligarh,Amroha,Auraiya ,Baghpat,Bareilly,Bijnor, Budaun,Bulandshahr,Etah,Etawah,Farrukhabad,Firozabad, Gautambudhnagar,Ghaziabad, Hapur,Hathras,Kannauj, Kashi Ram Nagar (Kasganj),Lakhimpur Kheri,Mainpuri,Mathura,Meerut,Moradabad,Muzaffarnagar, Pilibhit,Rampur,Saharanpur,Sambhal,Shahjahanpur,Shamli)	Mukesh Chaudhary	Dy. General Manager	CHAUDHARYM@INDIANOIL.IN	0120-2557150
35	Uttar Pradesh (For districts of - Ambedkarnagar,Amethi (CSM Nagar),Ayodhya (Faizabad) ,Azamgarh,Bahraich,Ballia,Balrampur,Banda,Barabanki,Basti,Bhadohi,Chandauli, Chitrakut,Deorai,Fatehpur,Ghazipur,Gonda,Gorakhpur, Hamirpur,Hardoi,Jalaun,Jaunpur,Jhansi,Kanpur Dehat,KanpurNagar,Kaushambi,Kushinagar,Lalitpur, Lucknow,Maharajganj,Mahoba,Maunathbhanjan (Mau),Mirzapur,Pratapgarh,Pr	Raman Sachidanand	Senior Manager	RAMANSN@INDIANOIL.IN	0522-4627469 / 502

	ayagraj ,Rae Bareli, SantKabirNagar,Shravasti,Sid harthnagar,Sitapur,Sonbhadra, Sultanpur,Unnao, Varanasi)				
36	Uttrakhand	Mukesh Chaudhary	Dy. General Manager	CHAUDHARYM@INDIANOIL.IN	0120-2557150
37	West Bengal	SI Singh	General Manager	BUNG_I_SINGH@INDIANOIL.IN	033-24145061
* Please mark your complaints to concerned official under the respective State/Union Territory for correct mapping and redressal.					