

Terms & Conditions of the XTRAPREMIUM "Tank Up & Take Off" offer 2016

1. Employees of IndianOil and their families, IndianOil Dealers/Distributors/other Channel partners, employees of Advertising Agencies of IndianOil, Service providers/Event managers etc. associated with this offer, are not eligible to take part.
2. Participation in this offer is deemed acceptance of these Terms and Conditions.
3. Offer commences during third week of October 2016 and closes on 31st December 2016 at midnight (referred to as "Offer Period"). Any entries received after 12.00 midnight on 31st December 2016 will not be considered.
4. Entry to this offer shall be treated as void wherever (including any State or Union Territory) such offers are prohibited under local laws.
5. By entering this offer, you agree that the information SMSed or Toll Free calls made and the mobile numbers from which the entries are received may be used by IndianOil for the administration of the draw. We may also use the information/mobile numbers to carry out research about this offer or communicate future promotions and other messages to the participants of this promotion.
6. This offer is open to Indian Citizens living in India only
7. Only those customers who purchase XTRAPREMIUM petrol worth Rs 1000/- or more for four wheelers and Rs. 300/- or more for two wheelers are eligible to participate in the offer.
8. This offer is applicable for purchase of XTRAPREMIUM petrol at any IndianOil retail outlet where it is available, excluding those retail Outlets located in the States/UTs where such contests are legally disallowed.
9. A customer purchasing XTRAPREMIUM petrol worth Rs 1000/- or more for four wheelers and Rs. 300/- or more for two wheelers, should SMS 'IOC<space> Bill No.' to the number 9220066666. Here the 'Bill No.' is the number of the 'bill of purchase' issued by the petrol pump for the purchase of XTRAPREMIUM petrol.

If the bill no is 2345 the customer has to SMS, IOC<space>2345 to the number 9220066666. If the bill no is 6 the customer has to SMS, IOC<space>6 to 9220066666. The space between IOC and the bill number has to be maintained and the SMS format has to be correct, if not, an error message will be received by the customer.

Alternatively, customer purchasing XTRAPREMIUM petrol as specified at Sr.No.7 above can also give a missed call to number 9220066666 and be guided by IVRS to enter the bill number to participate in the contest.

As a third option, customer can also submit their bill number through Fuel@IOC mobile app under the 'Offers' section.

In all the above cases, an SMS, acknowledging the registration of the customer for the contest on receipt of the bill number in the correct form as mentioned above, will be sent to the customer by IndianOil.

Customers can also call helpline number 18002676700 for assistance in participation and any clarifications regarding the contest.

10. The SMS facility is available through all service providers including BSNL/MTNL/Vodafone/Airtel/Aircel/Reliance/Idea etc. IndianOil shall not be liable or responsible, if for any reason the customer is not able to SMS the bill number or does not receive the acknowledgement for having participated in the contest because of technical/other issues.
11. The applicable rates for the customer by the service provider would be charged for SMS being sent to participate in the offer.
12. A customer can participate in the contest by sending fresh SMS or missed call for every purchase of XTRAPREMIUM Petrol as specified at Sr.No.7 above. However, each SMS or missed call should have a different bill number linked to the purchase. Multiple SMSes or missed calls from a mobile number using the same bill number will be considered invalid.
13. The prizes on offer are
 - 1st Prize - Hyundai Creta – 1 No.
 - 2nd Prize - Hyundai i20 – 2 Nos.
 - 3rd Prize - Hyundai i10 – 3 Nos.
 - 4th Prize - Dell Laptops or equivalent – 30 Nos.
 - 5th Prize- Samsung mobile phones or equivalent – 100 Nos.
 - Other Prizes -
Rs 1000/- worth XTRAPOWЕР Easy Fuel Cards – 1000 Nos.
14. The customer is required to preserve the original Cash Memo/Bill of the purchase of XTRAPREMIUM petrol based on which the customer has entered the offer for claiming the prize, if any, won by him/her. Loss/mutilation of the original Cash Memo/Bill would make it invalid for claiming the prize, if the customer wins a prize. No photocopies of Cash Memo/Bill will be accepted. However, it's recommended that the customer keeps the photocopy of original bill to help in verifying the original bill if it partially fades away.
15. The prizes would be decided through a system based random process that would select the winning Mobile Numbers (through which the customers participated) from a dump of valid entries received. This process would be conducted in the presence of an independent third-party auditor/functional group members of IndianOil. The winners will be declared within 8 weeks of the close of the offer or within such period as the Corporation may deem fit. The list of winners would be displayed on the IndianOil website, www.iocl.com for a period of one month after the winners are declared. Besides, the individual winners of the prizes would be notified separately. The decision of the Corporation on the prizes shall be final and no communication in this regard will be entertained.
16. The selected Mobile Numbers would be contacted by our back-end operator for further processing within 15 days from the date of end of the scheme. In case the mobile number has been changed/terminated/ blocked/out of reach etc. IndianOil will, thereafter, not be held liable for not being able to communicate/handover prizes to the winners.

17. No queries/clarifications/suggestions will be entertained on the modality of selection or the selection process which would be entirely at the discretion of IndianOil.
18. The onus of payment of any statutory levies / taxes on the gift items shall rest solely on the prize winners.
19. All statutory levies including taxes/duties/octroi etc., and any other costs including insurance, registration etc of the Car won should be borne by the prize winners.
20. Winners have to provide the following documents before receiving the car prize from M/s Hyundai – A) Proof of Tax Paid/Copy of Tax Paid counterfoil (paid at a notified Bank). The amount of Tax to be determined on the basis of the car won and the state/area where the winner is located. B) Copy of Pan Card of the winner. C) Indemnity bond from the winner on stamp paper of the appropriate value declaring that the tax paid is from his income under Section 194B of the Income Tax act. D) DD/Cheque/cash for insurance charges, RTO charges and handling charges E) any other statutory requirement as applicable. All winners shall be liable for withholding and other taxes and the winner shall become entitled to get the prize only after all the taxes are paid. The car would be delivered ex-showroom of the nearest convenient Hyundai Dealership once the above formalities are completed.
21. The car prize winner would be given a maximum of 6 weeks to complete the above formalities from the date of intimation of prize winning. If the prize winner is not able to complete the above formalities, including payment of taxes etc., within this period of 6 weeks he shall forfeit the Prize.
22. Travel arrangements, boarding and lodging, if any, for availing the Prizes under this offer shall not be the responsibility of Indian Oil Corporation Ltd. Prize winners have to make their own arrangements to reach the venue.
23. The offer is not transferable and cannot be exchanged/redeemed for cash. No cash claim shall be entertained in lieu of the offer. This offer may not be combined with other IOCL Promotional or Discount Offer.
24. Indian Oil Corporation Ltd., shall not be liable for any loss or damage whatsoever that may be suffered as a result of participating in the offer or enjoying the prizes.
25. The decision of Indian Oil Corporation Ltd. is final and binding and is non-contestable. Indian Oil Corporation Ltd. reserves the right to withdraw and/or alter any of the terms and conditions of this offer at any time without prior notice. No correspondence would be entertained on this account.
26. IOCL reserves the right to audit all claims/winning entries to ensure that the Terms and Conditions of the promotion have been met; and to request additional information regarding any and all claims and supporting documents.
27. Indian Oil Corporation Ltd., and its partners shall not be liable for any loss or damage, theft or any other mishap whatsoever, that may be suffered as a result of participating in the scheme or enjoying the prizes.
28. Apart from the entitlement to the prizes, the winner or his/her legal heirs will have no rights or claims against IndianOil or its partners.

29. No correspondence/communication from the participants on the contest will be entertained by IndianOil. Any correspondence/communication would solely be at the discretion of IndianOil.
30. The submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and from future IOCL promotions. The submission of false, misleading or fraudulent information may result in the claimant being subject to civil or criminal liability.
31. All disputes are subject to the exclusive jurisdiction of the courts of Mumbai.